

# How to get the best from **Your Refrigerator**

## Contents

Appliance Registration	2	Model and Serial Numbers	2
Base Grille	9	Problem Solver	10, 11
Care and Cleaning	9	Safety Instructions	2, 3
Condenser	9	Shelves	6, 7
Consumer Services	19	Storage Drawers	7
Door Swing Option	12-15	Drawer & Cover Removal	7
Energy-Saving Tips	4	Temperature Control	4
Food Storage Suggestions	5	Vacation & Moving Tips	16
Storage Times	5	Warranty	Back Cover
Ice Trays	8	Water Filter Accessory	16
Icemaker	8		
Icemaker Accessory Kit	16		
Installation	3, 4		
Adapter Plug	3		
Clearances	4	<b>How to Reverse the Door Swing</b>	<b>12-15</b>
Electrical Requirements	3		
Extension Cord	3, 4		
Grounding	3, 4		
Location	4		
Rollers and Leveling Legs	4		
Water Supply to Icemaker	4	<b>GE Answer Center®</b>	
Light Bulb Replacement	9	<b>800.626.2000</b>	

Use and Care of  
models  
**CTX14**  
**CTXY14**  
**CTX16**  
**CTXY16**

EPFDATE 07-12-89

39-6267

**HOTPOINT**

## Help us help you...

### Read this book carefully.

It is intended to help you operate and maintain your new refrigerator properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help, write (including your phone number):

Consumer Affairs  
Hotpoint  
Appliance Park  
Louisville, KY 40225

### Write down the model and serial numbers.

You'll see them on a label at the upper left side of the fresh food compartment.

These numbers are also on the Consumer Product Ownership Registration Card that came with your refrigerator.

Before sending in the registration card, please write these numbers here:

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Model Number

---

Serial Number

Use these model and serial numbers in any correspondence or service calls concerning your refrigerator.

**If you received a damaged refrigerator,** immediately contact the dealer (or builder) that sold you the refrigerator.

**Save time and money. Before you request service,** check the Problem Solver in the back of this guide. It lists causes of minor operating problems that you can correct yourself.

## If you need service

To obtain service, see the Consumer Services page in the back of this guide.

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are three steps to follow for further help.

**FIRST,** contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

**NEXT,** if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations  
Hotpoint  
Appliance Park  
Louisville, KY 40225

**FINALLY,** if your problem is still not resolved, write:

Major Appliance Consumer  
Action Panel  
20 North Wacker Drive  
Chicago, IL 60606

## IMPORTANT SAFETY INSTRUCTIONS

**Read all instructions before using this appliance.**

**▲ WARNING**—When using this appliance, always exercise basic safety precautions including the following:

- **Use this appliance only for its intended purpose** as described in this Use and Care Guide.
- **This refrigerator must be properly installed in accordance with the Installation Instructions before it is used.** See the grounding instructions.

- **Never unplug your refrigerator by pulling on the power cord.** Always grip plug firmly and pull straight out from the outlet.

- **Repair or replace immediately all electric service cords that have become frayed or otherwise damaged.** Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.

- **Do not allow children to climb, stand or hang on the shelves in the refrigerator.** They could damage the refrigerator and seriously injure themselves.

- **If your refrigerator has an icemaker, do not place fingers or hands on the automatic icemaking mechanism while the refrigerator is plugged in.**

This will help protect you from possible injury. It will also prevent interference with the moving parts of the ejector mechanism, or with the heating element that releases the cubes.

- **Before replacing a burned-out light bulb,** unplug the refrigerator or turn off power at the circuit breaker or fuse box in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.) **NOTE:** Turning control to OFF position does not remove power to the light circuit.

- When moving your refrigerator away from the wall, be careful not to roll over or damage the power cord.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

- Don't refreeze frozen foods which have thawed completely. The United States Department of Agriculture in Home and Garden Bulletin No. 69 says:

"...You may safely refreeze frozen foods that have thawed if they still contain ice crystals or if they are still cold—below 40°F.

"...Thawed ground meats, poultry or fish that have any off-odor or off-color should not be refrozen and should not be eaten. Thawed ice cream should be discarded. If the odor or color of any food is poor or questionable, get rid of it. The food may be dangerous to eat.

"...Even partial thawing and refreezing reduce the eating quality of foods, particularly fruits, vegetables and prepared foods.

The eating quality of red meats is affected less than that of many other foods. Use refrozen foods as soon as possible to save as much of their eating quality as you can."

- If your old refrigerator is still around the house but not in use, be sure to remove the doors. This will reduce the possibility of danger to children.

- Unplug your refrigerator before cleaning and making repairs.

**NOTE:** We strongly recommend that any servicing be performed by a qualified individual.

- After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may adhere to these extremely cold surfaces.

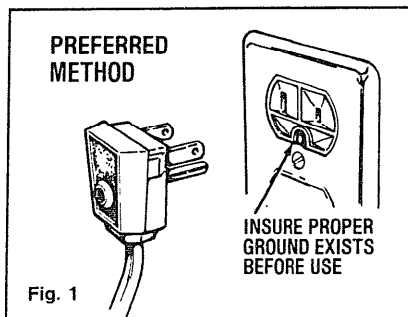
**SAVE THESE INSTRUCTIONS**

## Installation Requirements— IMPORTANT... Please Read Carefully.

### How to connect electricity

**For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a three-prong (grounding) plug which mates with a standard three-prong (grounding) wall outlet (Fig. 1) to minimize the possibility of electric shock hazard from this appliance.



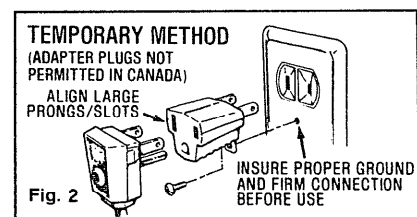
Have wall outlet and circuit checked by a qualified electrician to make sure outlet is properly grounded.

Where a standard two-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded three-prong wall outlet.

**DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER CORD.**

### Use of Adapter Plug

Because of potential safety hazards under certain conditions, we strongly recommend against use of an adapter plug. However, if you still elect to use an adapter, where local codes permit, a TEMPORARY CONNECTION may be made to a properly grounded two-prong wall outlet by use of a UL listed adapter (Fig. 2) available at most local hardware stores.



Larger slot in adapter must be aligned with larger slot in wall outlet to provide proper polarity in connection of power cord.

**CAUTION:** Attaching adapter ground terminal to wall outlet cover screw does not ground the appliance unless cover screw is metal, and not insulated, and wall outlet is grounded through house wiring. You should have the circuit checked by a qualified electrician to make sure the outlet is properly grounded.

**When disconnecting the power cord from the adapter, always hold the adapter with one hand. If this is not done, the adapter ground terminal is very likely to break with repeated use.**

**Should the adapter ground terminal break, DO NOT USE the appliance until a proper ground has again been established.**

### Use of Extension Cords

Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord. However, if you still elect to use an extension cord, it is absolutely necessary that it be a UL listed 3-wire grounding type appliance extension cord having

(continued next page)

## Installation (continued)

a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.

**The refrigerator should always be plugged into its own individual electrical outlet—** (115 volt, 60 Hertz, single phase AC). This is recommended for best performance and to prevent overloading house wiring circuits, which could cause a fire hazard from overheating wires.

### Refrigerator Location

**Do not install refrigerator where temperature will go below 60°F.** because it will not run often enough to maintain proper temperatures.

**Do install it on a floor strong enough to support a fully loaded refrigerator.**

Also see Energy-Saving Tips regarding location.

### Clearances

Allow the following clearances for ease of installation and proper air circulation.

Sides	3/4"
Top	1"
Back	1"

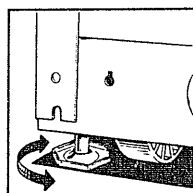
### Water Supply to Icemaker (on models so equipped)

If your refrigerator has an icemaker, or if you plan to add an icemaker later, the icemaker will have to be connected to a cold water line. A water supply kit containing copper tubing, shut-off valve, fittings and instructions is available at extra cost from your dealer. There should be sufficient tubing for the icemaker from the cold water supply to allow moving the refrigerator out from the wall several feet (approximately 8 feet of 1/4" copper tubing in three 10-inch diameter coils).

### Rollers/Leveling Legs

**Leveling legs** near each front corner of the refrigerator are adjustable. They firmly position the refrigerator and prevent it from moving when the doors are opened. Leveling legs should be set so the front of the refrigerator is raised just enough that the doors close easily when opened about halfway.

Turn the leveling legs **clockwise to raise** the refrigerator, **counterclockwise to lower** it.



**Rollers** next to the leveling legs enable you to move the refrigerator away from the wall for cleaning. Turn the legs counterclockwise until the weight of the refrigerator is transferred from them to the rollers. After rolling the refrigerator back into place, turn the legs clockwise until the legs again bear the weight of the refrigerator.

## Operating

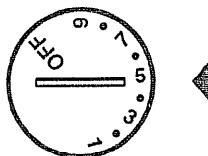
### Temperature Control

The temperature control dial has nine settings plus OFF.

"1" is the warmest.

"9" is the coldest.

Initially set the temperature control dial at "5".



**After using the refrigerator,** adjust the temperature control if necessary. Insert a coin into the slot in the middle of the dial and you can turn the dial to the setting that is best suited to your needs.

Allow 24 hours for temperatures to stabilize.

**Note: Turning the temperature control dial to OFF stops cooling in both compartments—fresh food and freezer.**

### No Defrosting

It is not necessary to defrost the freezer or fresh food compartments. Your refrigerator is designed and equipped to defrost itself automatically. However, some frost on packages is normal.

## Energy-Saving Tips

- Location of your refrigerator is important. Avoid locating it next to your range, a heating vent or where the sun will shine directly on it.
- In order for the refrigerator to work properly, air must circulate around it. See Clearances on this page for recommended minimum clearances.
- Don't open the doors more often than necessary.
- Close the doors as soon as possible, particularly in hot, humid weather.
- Be sure the doors are closed tightly. Before leaving the house or retiring for the night, check to be sure the doors haven't been left open accidentally.
- Store only those foods requiring refrigeration in your refrigerator.
- Wipe moisture from bottles and cartons before putting them in the refrigerator.
- Keep foods covered to reduce moisture buildup inside the refrigerator.
- If you turn the control to the coldest position for quick chilling or freezing, be sure to turn it back to your regular setting.
- Keep the condenser clean (see page 9).
- Don't overcrowd your refrigerator. Overcrowding can require extra electrical energy to keep everything cool.

# Food Storage Suggestions

## Suggested storage times for meat and poultry\*

Eating quality drops after time shown	DAYS IN REFRIGERATOR AT 35° to 40°F.	MONTHS IN FREEZER AT 0°F.
	<b>Fresh Meats</b>	
Roasts (Beef & Lamb)	3 to 5	6 to 12
Roasts (Pork & Veal)	3 to 5	4 to 8
Steaks (Beef)	3 to 5	6 to 12
Chops (Lamb)	3 to 5	6 to 9
Chops (Pork)	3 to 5	3 to 4
Ground & Stew Meats	1 to 2	3 to 4
Variety Meats	1 to 2	3 to 4
Sausage (Pork)	1 to 2	1 to 2

### Processed Meats

Bacon	7	1
Frankfurters	7	1/2
Ham (Whole)	7	1 to 2
Ham (Half)	3 to 5	1 to 2
Ham (Slices)	3	1 to 2
Luncheon Meats	3 to 5	Freezing not recommended.
Sausage (Smoked)	7	
Sausage (Dry & Semi-Dry)	14 to 21	

### Cooked Meats

Cooked Meats and Meat Dishes	3 to 4	2 to 3
Gravy & Meat Broth	1 to 2	2 to 3

### Fresh Poultry

Chicken & Turkey (Whole)	1 to 2	12
Chicken (Pieces)	1 to 2	9
Turkey (Pieces)	1 to 2	6
Duck & Goose (Whole)	1 to 2	6
Giblets	1 to 2	3

### Cooked Poultry

Pieces (Covered with Broth)	1 to 2	6
Pieces (Not Covered)	3 to 4	1
Cooked Poultry Dishes	3 to 4	4 to 6
Fried Chicken	3 to 4	4

### (Other than for meats & poultry) FREEZER

Most fruits and vegetables	8-12 months
Lean fish	6-8 months
Fatty fish, rolls and breads, soups, stew, casseroles	2-3 months
Cakes, pies, sandwiches, leftovers (cooked)	
Ice cream (original carton)	1 month max.

New techniques are constantly being developed. Consult the College or County Extension Service or your local Utility Company for the latest information on freezing and storing foods.

\*U.S. Department of Agriculture

Meats, fish and poultry purchased from the store vary in quality and age; consequently, safe storage time in your refrigerator will vary.

## To store unfrozen meats, fish and poultry:

- Always remove store wrappings.
- Rewrap in foil, film or wax paper and refrigerate immediately.

To store cheese, wrap well with wax paper or aluminum foil, or put in a plastic bag.

- Carefully wrap to expel air and help prevent mold.
- Store pre-packaged cheese in its own wrapping if you wish.

To store vegetables, use the vegetable drawers—they've been designed to preserve the natural moisture and freshness of produce.

- Covering vegetables with a moist towel helps maintain crispness.
- As a further aid to freshness, pre-packaged vegetables can be stored in their original wrapping.

*Note: Special fresh food compartment drawers (on models so equipped) make it unnecessary to wrap certain foods which they've been designed to preserve. These drawers are described on page 7.*

To store ice cream—Fine-quality ice cream, with high cream content, will normally require slightly lower temperatures than more "airy" already-packaged brands with low cream content.

- It will be necessary to experiment to determine the freezer compartment location and temperature control setting to keep your ice cream at the right serving temperature.
- The rear of the freezer compartment is slightly colder than the front.

## Tips on freezing foods

There are three essential requirements for efficient home freezing.

- 1. Initial quality.** Freeze only top-quality foods. Freezing retains quality and flavor; it cannot improve quality.
- 2. Speed.** The quicker fruits and vegetables are frozen after picking, the better the frozen product will be. You'll save time, too, with less culling and sorting to do.
- 3. Proper packaging.** Use food wraps designed especially for freezing; they're readily available at most food stores.

To freeze meat, fish and poultry, wrap well in freezer-weight foil (or other heavy-duty wrapping material) forming it carefully to the shape of the contents. This expels air. Fold and crimp ends of the package to provide a good, lasting seal.

Don't refreeze meat that has completely thawed; meat, whether raw or cooked, can be frozen successfully only once.

Limit freezing of fresh (unfrozen) meats or seafoods to 12 pounds at a time.

## For convenience...

- Store like things together. This saves both time and electricity because you can find foods faster.
- Place the oldest items up front so they can be used up promptly.
- Use shelves on the door for most often used sauces and condiments.

## To save money in energy and food costs

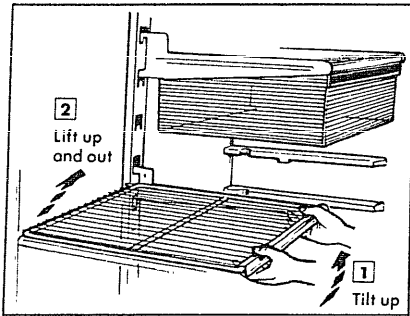
- Cover moist foods with tight lids, plastic film or foil.
- Leaf vegetables and fruits placed in drawers will last longer when stored in closed plastic containers or wrapped in plastic film.
- Do not overload your fresh food or freezer compartment with a lot of warm food at once.
- Open the door the fewest times possible to save electrical energy.
- When going out of town for several days, leave as few perishables as possible in the refrigerator. If your refrigerator has an icemaker, move the icemaker feeler arm to the OFF (up) position and shut off water to the refrigerator.

# Shelves

Shelf supports at various levels enable you to reposition the shelves to better accommodate your variable inventory of refrigerated foods.

## Half-Width Shelves

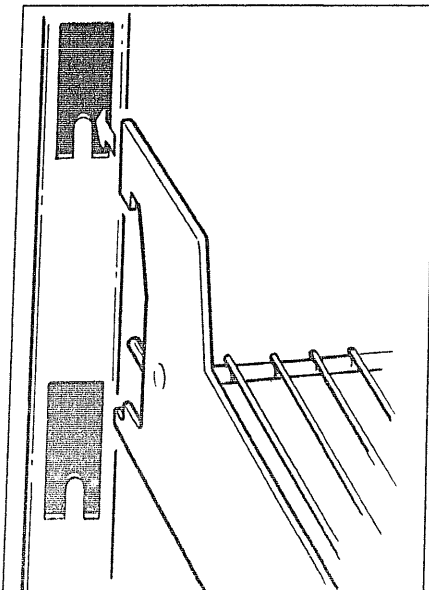
(on models so equipped)



One end rests on a molded side-wall support: a bracket on the other end hooks into a track on the rear cabinet wall.

**To remove,** lift the shelf up at front, then off the support and out of the track.

**To replace,** select desired shelf height. With shelf front raised slightly, hook the bracket's top lug into the track, then lower the shelf onto the support.

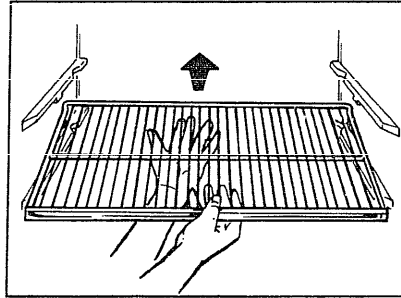


Note: The shelf to the right of the track is designed to hook into the right-hand slot; the shelf to the left is designed to hook into the left-hand slot.

## Full-Width Shelves

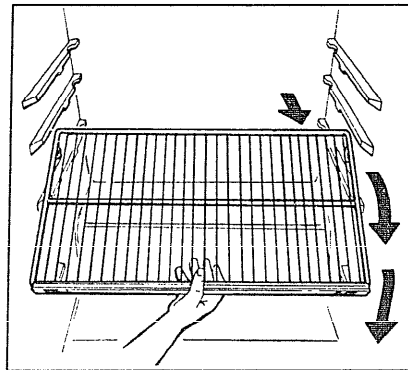
(on models so equipped)

The full-width shelf has wire loops near each rear corner that fit into pockets in the shelf supports to hold the shelf securely in place.



To remove the shelf, lift the rear of the shelf and pull forward.

**To remove a full-width shelf when the fresh food compartment door cannot be opened fully...**



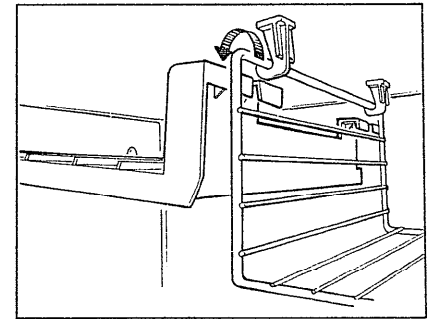
... lift the rear of the shelf, pull forward and down, tilt the shelf and take it out.

## Freezer Compartment Shelves

(on models so equipped)

Some models have an ice-tray shelf, some have a lower-level shelf to the right of the ice tray shelf and some models have a full-width step shelf.

**To remove the ice-tray shelf** when it's the only shelf in the freezer compartment, lift the right side up off hooks at top, then pull shelf to the right to free its pins from holes in the cabinet wall.

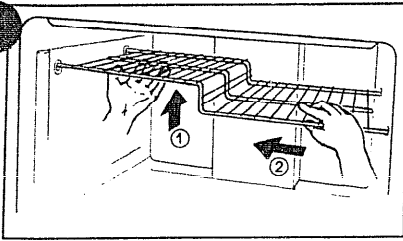


**To remove the ice tray shelf and the wire shelf next to it:**

1. Take the ice-tray shelf and lift its right side up off hooks at top.
2. Take the wire shelf and lift its left side up off hooks at top.
3. Swing the wire shelf clear of the hooks and the ice-tray shelf and pull it to the left to free its pins from holes in the cabinet wall.
4. Swing the ice-tray shelf down and pull it to the right to free its pins from holes in the cabinet wall.

# Storage Drawers

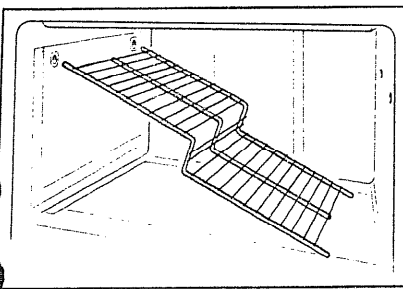
To remove the step shelf:



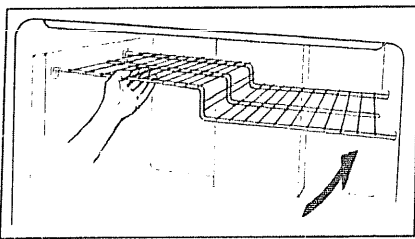
1. Lift the left side of the shelf slightly and move the shelf to the left to free its right ends from holes in the cabinet wall.

2. Lower the right side of the shelf, move the shelf to the right and take it out.

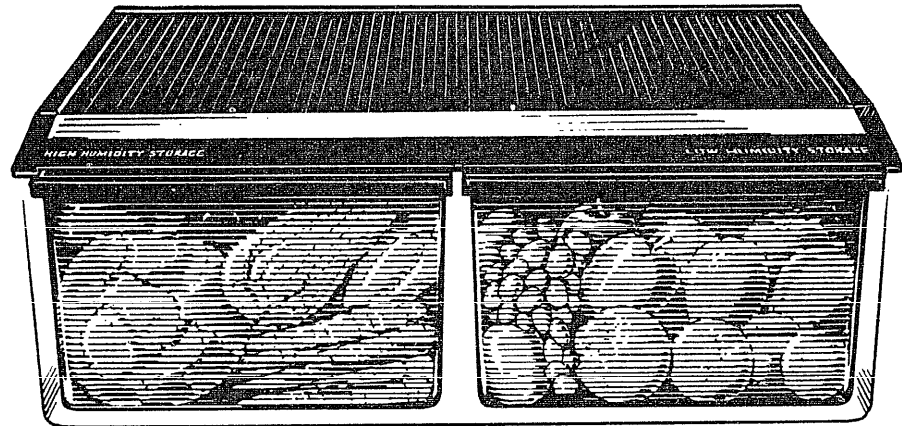
To replace the step shelf:



1. With the shelf tilted as shown, fit the left ends of the shelf into holes in the cabinet wall.



2. Lift the left side of the shelf slightly, swing the shelf up, fit the right ends of the shelf into holes in the cabinet wall, and lower the shelf into place.



High-Humidity Drawer

Low-Humidity Drawer

## Fruit & Vegetable Drawers

The storage drawers at the bottom of the fresh food compartment are designed to provide high humidity levels required by most vegetables and lower humidity levels required for most fruits.

When replacing the drawers, always push them all the way in.

Storage time will depend upon the type of food and its condition when placed in the drawers.

**Excess water which may accumulate in the bottom of the drawers should be emptied and the drawers wiped dry.**

## High-Humidity Drawer

(on models so equipped)

This refrigerated drawer is designed to keep **unwrapped foods** fresh by retaining the natural moisture content of foods such as:

- Artichokes
- Asparagus
- Beets, topped
- Blueberries
- Carrots
- Celery
- Cherries
- Corn
- Currants
- Greens, leafy
- Lettuce
- Parsley
- Peas, green
- Plums
- Radishes
- Rhubarb
- Spinach
- Tomatoes, ripe

As in any refrigerated storage area, it is recommended that **foods with strong odors be stored wrapped**—foods such as:

- Broccoli
- Brussels Sprouts
- Cabbage
- Cauliflower
- Green Onions
- Parsnips
- Turnips

## Low-Humidity Drawer

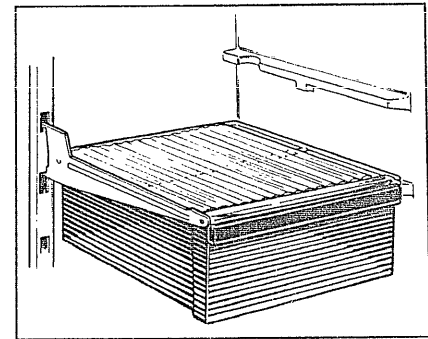
(on models so equipped)

This refrigerated drawer is designed to provide lower humidity storage for items such as:

- Apples
- Apricots
- Grapes
- Mushrooms
- Nectarines
- Oranges
- Peaches
- Pears
- Raspberries
- Squash, summer
- Strawberries
- Tangerines

## Utility Drawer

(on models so equipped)



The slide-out utility drawer can be removed and taken to the sink or food preparation area. You may also relocate it and the shelf to which it attaches within the fresh food compartment to suit your storage needs.

FRIGIDAIRE  
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ENERGY STAR  
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ENERGY STAR  
ENERGY STAR

STORAGE DRAWERS

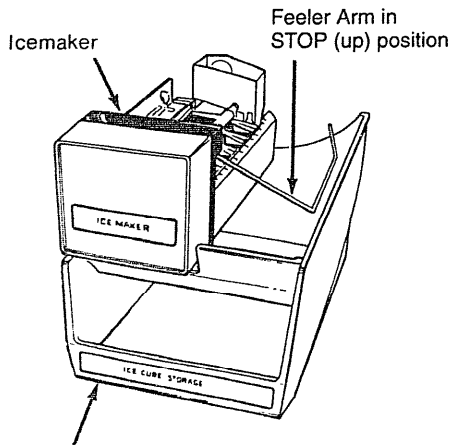
# Ice Service

## Automatic Icemaker

(on models so equipped)

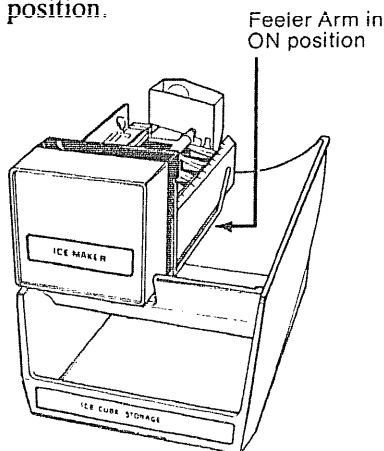
Your icemaker will produce eight cubes per cycle—approximately 100 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

If your refrigerator is operated before water connection is made to the icemaker, keep the icemaker feeler arm in the STOP (up) position as shown below.



Ice Storage Bin

When refrigerator has been connected to water supply, move the feeler arm to the ON (down) position.



Ice cube mold will automatically fill with water after cooling to freezing temperature, and first cubes will normally freeze after several hours. When cubes are solidly frozen, they will be ejected from the mold into the ice storage bin by means of a sweeper arm.

Icemaking will continue until the feeler arm senses a sufficient accumulation of ice cubes in the storage bin and halts the operation temporarily. For maximum ice storage, level the stored cubes with your hand occasionally. Be sure nothing interferes with the swing of the feeler arm.

The icemaker ejects cubes in groups of eight and it is normal for several cubes to be joined together.

Once your icemaker is in operation, throw away the first few batches of ice cubes. This will flush away any impurities in the water line. Do the same thing after vacations or extended periods when ice isn't used.

## Caution:

Under certain rare circumstances, ice cubes may be discolored, usually appearing with a green-bluish hue. The cause of this unusual discoloration is apparently due to a combination of factors such as certain characteristics of local waters, household plumbing and the accumulation of copper salts in an inactive water supply line which feeds the icemaker. Continued consumption of such discolored ice cubes may be injurious to health. If such discoloration is observed, discard the ice cubes and contact your Hotpoint Factory Service Center or an authorized Customer Care® servicer.

Move icemaker feeler arm to STOP (up) position when:

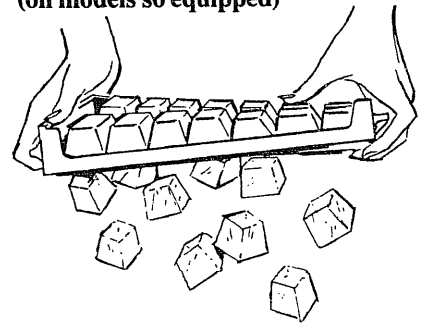
- home water supply is to be off for several hours
- ice storage bin is to be removed for a period of time
- going away on vacation, at which time you should also turn off the valve in the water supply line to your refrigerator

If ice is used infrequently, old cubes will become cloudy and taste stale and will shrink. Empty ice storage bin periodically and wash it in lukewarm water.

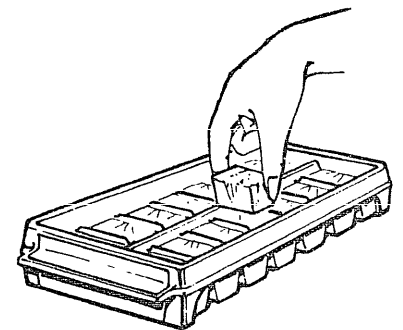
If this is your first icemaker, you'll hear occasional sounds that may be unfamiliar. They are normal icemaking sounds and are not cause for concern.

## Ice Trays

(on models so equipped)



Ice trays are designed to release ice cubes easily. Hold tray upside-down over a container and twist both ends to release cubes.



For only one or two ice cubes, leave the tray right-side up, twist both ends slightly and remove desired number of cubes.

Wash ice trays and storage bin in lukewarm water only. Do not put them in an automatic dishwasher.



# Care and Cleaning

## Cleaning—Outside

### The door handles and trim

(on models so equipped) can be cleaned with a cloth dampened with a solution of mild liquid dishwashing detergent and water. Dry with a soft cloth. Don't wax handles or trim.

**Keep the finish clean.** Wipe with a clean cloth, lightly dampened with kitchen appliance wax or mild liquid dishwashing detergent. Dry and polish with a clean, soft cloth.

**Do not** wipe the refrigerator with a soiled dishwashing cloth or wet towel. These will leave a residue that can damage the paint. **Do not use** scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.

**Protect the paint finish.** The finish on the outside of the refrigerator is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust-free for years.

Apply a coat of kitchen/appliance wax when the refrigerator is new, and then at least twice a year.

Appliance Polish Wax & Cleaner (Cat. No. WR97X0216) is available from Hotpoint Appliance Parts Marts.

## Cleaning—Inside

**Clean the inside of the fresh food and freezer compartments** at least once a year. Unplug refrigerator before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Apply an appliance wax/polish to the inside surface between the doors.

Use warm water and baking soda solution—about a tablespoon of baking soda to a quart of water. This both cleans and neutralizes odors. Rinse thoroughly with water and wipe dry.

Other parts of the refrigerator—including door gaskets, vegetable drawers, ice trays and all plastic parts—can be cleaned the same way. Do not use cleansing powders or other abrasive cleaners.

To help prevent odors, leave an open box of baking soda in the rear of the refrigerator, on the top shelf. Change the box every three months. An open box of baking soda in the freezer will absorb stale freezer odors.

**Do not wash any of your refrigerator's plastic parts in your automatic dishwasher.**

## Behind refrigerator

Be careful moving your refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

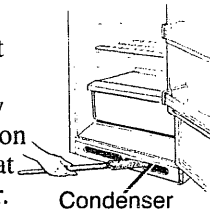
Turn the leveling legs at each front corner of the cabinet counterclockwise until the rollers support the refrigerator; then pull the refrigerator straight out and return it to position by pushing it straight in. Moving your refrigerator in a side direction may result in damage to your floor covering or refrigerator.

After rolling the refrigerator back into place, turn the legs clockwise until the legs again bear the weight of the refrigerator.

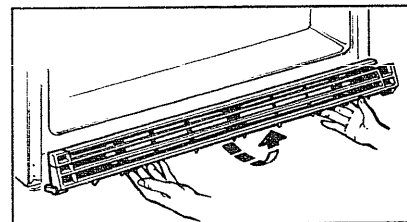
## Condenser

For most efficient operation, you need to keep the condenser clean. Turn temperature control to OFF. Remove the base grille, if your refrigerator has one. Sweep away or vacuum dust that is readily accessible on condenser coils, then turn the control back on. For best

results, use a brush specially designed for this purpose. It is available at most appliance parts stores. This easy cleaning operation should be done at least once a year.

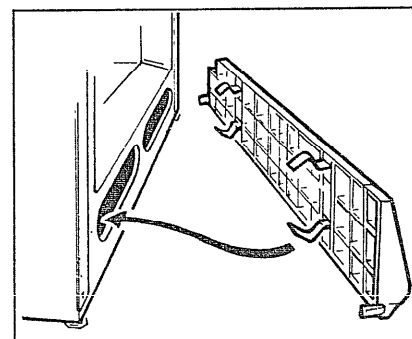


## To remove the base grille:



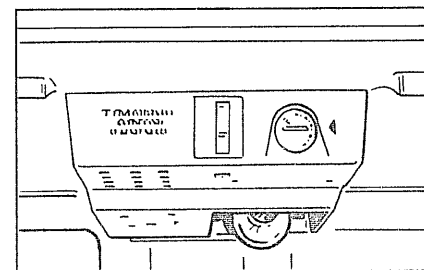
Grasp the bottom of the grille and pull it out.

## To replace the base grille:



Line up the clips on the back of the grille with the openings in the baseplate and push the grille forward until it snaps into place.

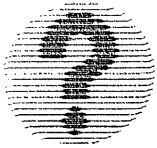
## Light bulb replacement



A light bulb and socket are located at the top of the fresh food compartment just behind the temperature control panel. To replace the bulb, unplug refrigerator from its electrical outlet, unscrew bulb when cool, and replace with same size bulb.

REPAIR  
SERVICE  
MANUAL  
HOTPOINT  
APPLIANCE  
PARTS  
MARTS

General Cleaning



## Questions? Use This Problem Solver

PROBLEM	POSSIBLE CAUSE AND REMEDY
REFRIGERATOR DOES NOT OPERATE	<ul style="list-style-type: none"><li>• May be in defrost cycle when motor does not operate for about 30 minutes.</li><li>• Temperature control in OFF position.</li><li>• If interior light is not on, refrigerator may not be plugged in at wall outlet.</li><li>• If plug is secure and the refrigerator still fails to operate, plug a lamp or a small appliance into the same outlet to determine if there is a tripped circuit breaker or burned out fuse.</li></ul>
MOTOR OPERATES FOR LONG PERIODS	<ul style="list-style-type: none"><li>• Modern refrigerators with more storage space and a larger freezer compartment require more operating time.</li><li>• Normal when refrigerator is first delivered to your home—usually requires 24 hours to completely cool down.</li><li>• Large amounts of food placed in refrigerator to be cooled or frozen.</li><li>• Hot weather—frequent door openings.</li><li>• Door left open.</li><li>• Temperature control is set too cold. Refer to page 4.</li><li>• Grille and condenser need cleaning. Refer to page 9.</li><li>• Check ENERGY-SAVING TIPS on page 4.</li></ul>
MOTOR STARTS & STOPS FREQUENTLY	<ul style="list-style-type: none"><li>• Temperature control starts and stops motor to maintain even temperatures.</li></ul>
VIBRATION OR RATTLING	<ul style="list-style-type: none"><li>• If refrigerator vibrates, more than likely it is not resting solidly on the floor. The front leveling legs need adjusting, or floor is weak or uneven. Refer to ROLLERS/LEVELING LEGS on page 4.</li><li>• If dishes vibrate on shelves, try moving them. Slight vibration is normal.</li></ul>
OPERATING SOUNDS	<ul style="list-style-type: none"><li>• The high speed compressor motor required to maintain near zero temperatures in the large freezer compartment may produce higher sound levels than your old refrigerator.</li><li>• Normal fan air flow—one fan blows cold air through the refrigerator and freezer compartments—another fan cools the compressor motor.</li><li>• These NORMAL sounds will also be heard from time to time:<ul style="list-style-type: none"><li>• Defrost timer switch clicks at defrost.</li><li>• Defrost water dripping.</li><li>• Temperature control clicks ON or OFF.</li><li>• Refrigerant boiling or gurgling.</li><li>• Cracking or popping of cooling coils caused by expansion and contraction during defrost and refrigeration following defrost.</li><li>• Ice cubes dropping into the bin and water running in pipes as icemaker refills.</li></ul></li></ul>
FOODS DRY OUT	<ul style="list-style-type: none"><li>• Foods not covered, wrapped or sealed properly.</li></ul>

PROBLEM	POSSIBLE CAUSE AND REMEDY
FRESH FOOD OR FREEZER COMPARTMENT TEMPERATURE TOO WARM	<ul style="list-style-type: none"> <li>• Temperature control not set cold enough.</li> <li>• Warm weather—frequent door openings.</li> <li>• Door left open for too long a time.</li> <li>• Package holding door open or blocking air duct in freezer compartment.</li> </ul>
FROST OR ICE CRYSTALS ON FROZEN FOOD	<ul style="list-style-type: none"> <li>• Door may have been left ajar or package holding door open.</li> <li>• Too frequent or too long door openings.</li> <li>• Frost within package is normal.</li> </ul>
AUTOMATIC ICEMAKER DOES NOT WORK (on models so equipped)	<ul style="list-style-type: none"> <li>• Icemaker feeler arm in STOP (up) position.</li> <li>• Water supply turned off or not connected.</li> <li>• Freezer compartment too warm.</li> </ul>
CUBES TOO SMALL	<ul style="list-style-type: none"> <li>• Water shutoff valve connecting refrigerator to home water line may be clogged.</li> </ul>
SLOW ICE CUBE FREEZING	<ul style="list-style-type: none"> <li>• Door may have been left ajar.</li> <li>• Turn temperature control to colder setting.</li> </ul>
ICE CUBES HAVE ODOR/TASTE	<ul style="list-style-type: none"> <li>• Old cubes need to be discarded.</li> <li>• Ice storage bin needs to be emptied and washed.</li> <li>• Unsealed packages in refrigerator and/or freezer compartments may be transmitting odor/taste to ice cubes.</li> <li>• Interior of refrigerator needs cleaning. See the Care and Cleaning section.</li> </ul>
MOISTURE FORMS ON CABINET SURFACE BETWEEN THE DOORS	<ul style="list-style-type: none"> <li>• Not unusual during periods of high humidity. To help prevent rust, wipe surface dry and reset temperature control one setting colder.</li> </ul>
MOISTURE COLLECTS INSIDE	<ul style="list-style-type: none"> <li>• Too frequent or too long door openings.</li> <li>• In humid weather, air carries moisture into refrigerator when doors are opened.</li> </ul>
REFRIGERATOR HAS ODOR	<ul style="list-style-type: none"> <li>• Foods with strong odors should be tightly covered.</li> <li>• Check for spoiled food.</li> <li>• Interior needs cleaning. See the Care and Cleaning section.</li> <li>• Defrost water system needs cleaning.</li> <li>• Keep open box of baking soda in refrigerator; replace every three months.</li> </ul>

If you need more help...call, toll free:

GE Answer Center®

800.626.2000

consumer information service

# Reversing the Door Swing

These instructions are for changing the hinges from the right side to the left side.

If you ever want to change the hinges back to the right side, follow these same instructions (merely reverse all references to left and right).

- Read these instructions all the way through before starting.
- Handle parts carefully to avoid scratching paint.
- Set screws down by their related parts to avoid using them in the wrong places.
- Provide a non-scratching work surface for the doors.
- When reinstalling door hinges, be sure to use the same number of shims and washers as were originally used.
- Important: Once you begin, do not move the cabinet until the door-swing reversal is completed.

## Tools Required

- T20 Torxdriver
- Phillips screwdriver
- 5/16" end wrench
- 5/16" hex-head socket screwdriver
- Masking tape
- Putty knife or thin-blade screwdriver

## Remove the Doors

- Unplug the refrigerator from its electrical outlet.
- Empty all door shelves, including the dairy compartment.

### • Remove the freezer door.

a. Tape the door shut with masking tape.

b. Use a 5/16" hex-head socket screwdriver to remove the screws that hold the top hinge to the cabinet.

c. Lift the hinge (and shim glued to it) straight up to free the hinge pin from the socket in the top of the door and set it aside, along with its screws.

d. Remove tape, tilt the door away from the cabinet, and carefully lift the door to free its bottom socket from the hinge pin on the center hinge bracket.

e. Set the door on a non-scratching surface with the outside up.

f. Using a T20 Torxdriver, transfer the two screws from the opposite side of the cabinet to the screw holes vacated by the top hinge removal.

### • Remove the fresh food door.

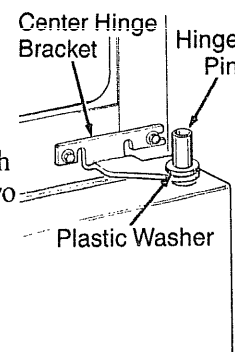
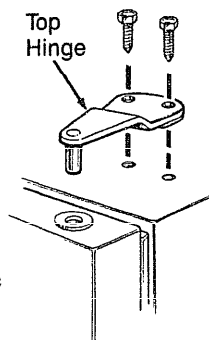
a. Tape the door shut with masking tape.

b. Use a 5/16" hex-head socket screwdriver and 5/16" end wrench to remove the two screws holding the center hinge (and shim glued to it) to the cabinet. Lift the center hinge to free its pin from the socket in the top of the door, and set hinge and screws aside.

c. Remove tape, tilt door away from cabinet, and lift it from the pin in the bottom hinge bracket.

(If the plastic washer sticks to the door bottom, put it back on the hinge.)

d. Set door outside-up on a non-scratching surface.



e. Using a T20 Torxdriver, transfer the two screws from the opposite side of the cabinet to the screw holes vacated by the center hinge removal.

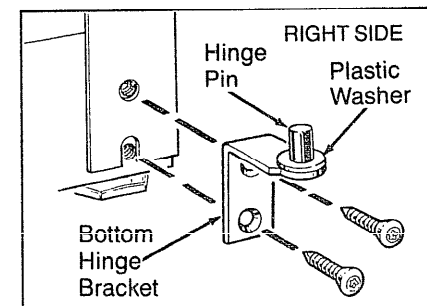
f. Take one of the screws removed in step (b) and start it in the outmost screw hole on the opposite side. Do not drive it all the way down—leave enough space under the screw head for thickness of shim and bracket.

## Reverse Cabinet Hardware

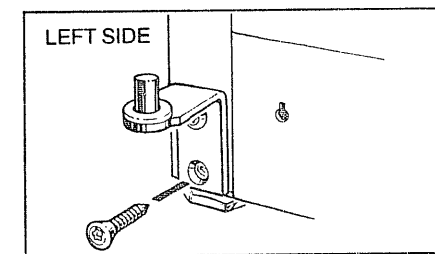
### • Transfer the bottom hinge to the left.

a. Remove the base grille if your refrigerator has one (see page 9). Grasp it at the bottom and pull it straight out.

b. Using a T20 Torxdriver, remove the hinge bracket (and shim glued to it), and plastic washer from the bottom right side of the cabinet.



c. Reinstall the hinge bracket (and shim glued to it) and plastic washer to the bottom left side of the cabinet.



### • Transfer the top hinge to the left.

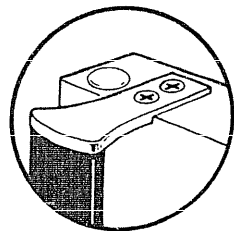
a. Remove the screws from the top left front corner of the cabinet and reinstall them on the right side.

b. Reinstall the top hinge (and shim glued to it) on the left front corner of the cabinet but do not tighten the screws at this time.

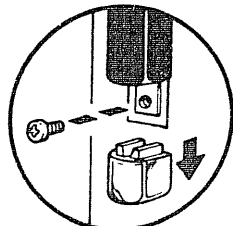
## Reverse the Door Handles

(on models so equipped)

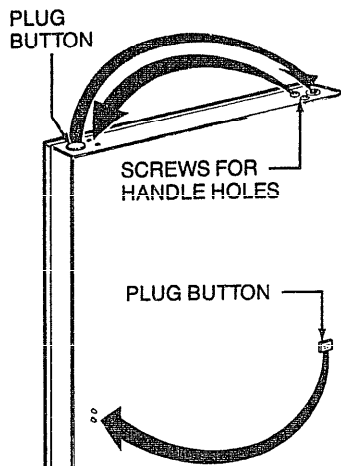
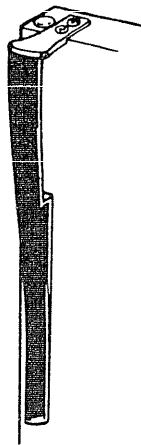
Transfer the fresh food door handle to the right.



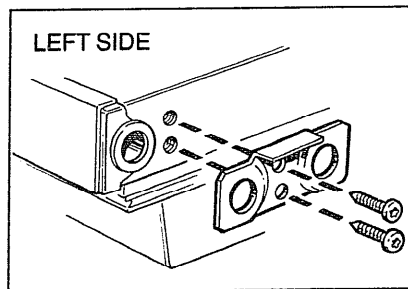
TOP VIEW



BOTTOM VIEW



Transfer the door stop.



### To remove the handle...

a. Remove the bottom cap by pushing it toward the bottom of the door and remove the screw underneath.

b. Remove two screws holding the handle to the top of the door.

c. Remove the handle.

### After removing the handle...

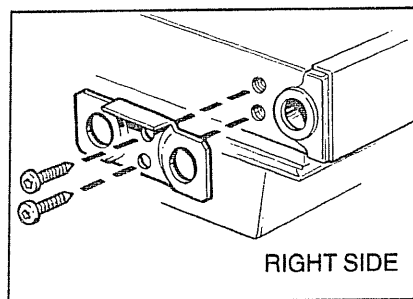
a. Remove the screws from the right edge of the door top and insert them into the handle screw holes on the opposite side.

b. With tape-tipped putty knife or thin-blade screwdriver, pry out the plug button from the hinge hole on the left side of the door and insert it into the hole on the opposite side that was vacated by removal of the top hinge.

c. Pull the plug button from the front of the door and transfer it to the opposite side.

Move the metal door stop from the right end to the left end. Use a T20 Torxdriver.

Move any screws from the left end to the right end.

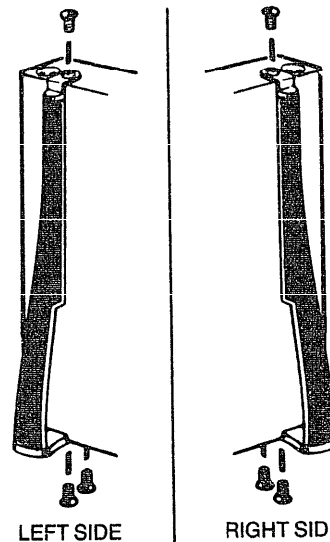


### When reinstalling the fresh food door handle...

a. Attach the handle to the right side of the door with two screws at the top of the door.

b. Screw the bottom of the handle into place, and slide the bottom cap into place.

Transfer the freezer door handle to the right.



a. Remove the screw holding the handle to the top of the door and the two screws holding the handle to the bottom of the door.

b. Remove the handle.

c. Remove the screw from the right top edge of the door and insert it into the handle screw hole on the left side.

d. Pull the plug button from the front of the door and transfer it to the opposite side.

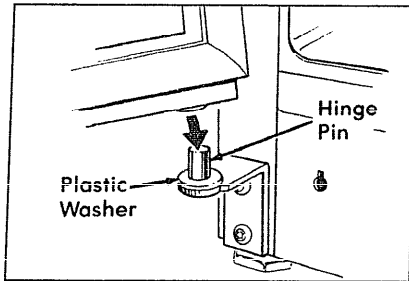
e. Transfer the door stop as shown at left.

f. Attach the handle to the right edge of the door with screws at top and bottom, using bottom holes vacated by removal of the door stop screws.

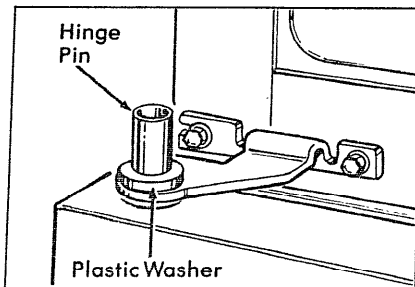
(continued next page)

## Reversing the Door Swing (continued)

### Rehang the Fresh Food Door



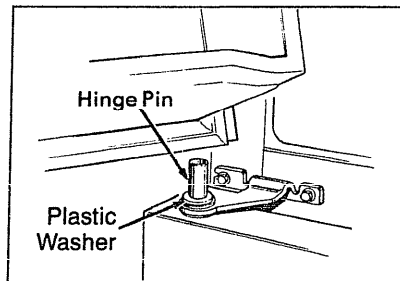
**a.** Lower the bottom socket of the fresh food door onto the pin on the bottom hinge. Be sure the plastic washer is in place on the pin.



**b.** Insert the pin on the center hinge into the socket in the top of the door. Note: The center hinge must be turned over as shown when mounted on the left side.

**c.** Tilt the door toward the cabinet. As the door is brought into position, slide the hinge under the head of the screw which earlier had been partly driven into the outermost hole. Insert the remaining screw, then tighten both screws securely.

### Rehang the Freezer Door



**a.** Lower the bottom socket of the freezer door onto the center hinge pin. Be sure the washer is in place on the pin.

**b.** Tilt the door toward the cabinet, lifting the top hinge so the pin fits into the socket on the top of the door.

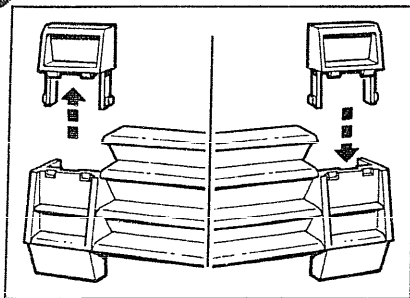
**c.** Before tightening the top hinge screws, make sure the top of the door is level with the cabinet top and the space between the doors is equal across the entire front. Do not overtighten these screws—tighten them until they are just snug, then turn them in another one-half turn.

### Examine the Door Gaskets

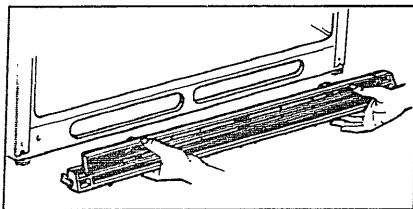
Check the door gaskets all around, making sure no gaps are visible between the gaskets and the cabinet. If a gap shows, try stretching the gasket away from the door so the magnet in the gasket will contact the cabinet surface, being careful not to dislodge the gasket.

## Replace the Base Grille

(on models so equipped)



Pull the plastic filler up and off the base grille and reinstall it on the opposite side.



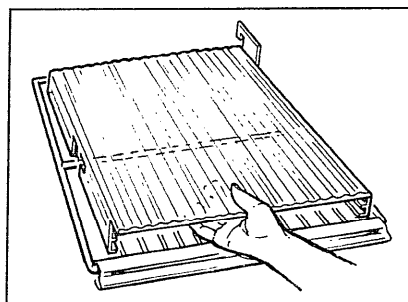
Replace the base grille by lining up the clips on the back of the grille with openings in the baseplate and pushing the grille forward until it snaps into place.

## Relocate the Plastic-Covered Utility Drawer

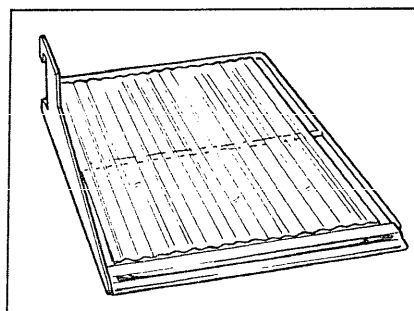
(on models with half-width wire shelves)

For convenient access to the utility drawer after reversing the door swing, you can move the drawer to the other side of the cabinet.

1. Slide the drawer out and remove the shelf to which it was attached.
2. Remove another half-width shelf.



3. Push the drawer cover back and up off the shelf.



4. Put the cover on the other half-width shelf as shown, flush to the side with the shelf-locking lugs.

Return both shelves to the refrigerator and slide the utility drawer into its relocated cover.

## Accessories

### Automatic Icemaker Accessory Kit (optional at extra cost)

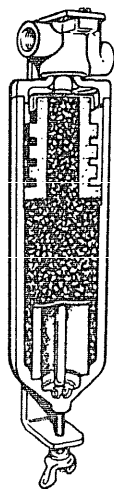
An automatic icemaker will replace the ice you use... automatically. It can keep you supplied with a binful of cubes—ice for everything, everybody—without fuss or muss.

If your refrigerator did not come already equipped with an automatic icemaker, you may add one—contact your local Hotpoint dealer; specify IM-1. A water supply kit containing copper tubing, shut-off valve, fittings and instructions needed to connect the icemaker to your cold water line is also available at extra cost.

### The perfect companion to your automatic icemaker— a water filter accessory

Your ice cubes can only be as fresh-tasting as the water that produces them. That's why it's a good idea to purify your water with a Water Filter.

Its activated charcoal removes musty, stale odors and unpleasant medicinal, metallic tastes. A porous fiber cartridge catches dirt, rust particles, sand and silt while special crystals reduce deposits of hard scale.



The water filter is an option at extra cost and is available from your Hotpoint dealer. Specify WR97X0214. It has complete installation instructions and installs in minutes on 1/4" OD copper water line.

## Vacation Precautions

For extended vacations or absences, shut off power to the refrigerator, turn the temperature control to the OFF position, and clean the interior with baking soda solution of one tablespoon of baking soda to one quart of water. Wipe dry. To prevent odors, leave an open box of baking soda in refrigerator. Leave the doors open.

For shorter vacations, remove perishable foods and leave the controls at regular settings. However, if room temperature is expected to drop below 60°F., follow same instructions as for extended vacations.

If you have an icemaker, set it to the STOP (up) position and be sure to shut off the water supply to the refrigerator.

## Moving Precautions

Disconnect the power cord from the wall outlet, remove all food and clean and dry the interior.

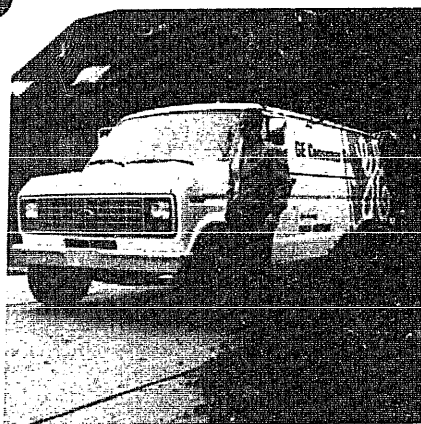
Secure all loose items such as grille, shelves, storage drawers and ice trays by taping them securely in place to prevent damage.

Be sure refrigerator stays in *upright position* during actual moving and in the van. Refrigerator must be secured in the van to prevent movement. Protect the outside of the refrigerator with a blanket.



# We'll Be There

With the purchase of your new Hotpoint appliance, receive the assurance that if you ever need information or assistance, we'll be there. All you have to do is call—toll-free!



## ***In-Home Repair Service***

**800-GE-CARES  
(800-432-2737)**

Our consumer service professionals will provide expert repair service on your Hotpoint appliance, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays). Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.



## ***Service Contracts*** **800-626-2224**

You can have the secure feeling that GE Consumer Service will still be there after your Hotpoint product warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

## ***Parts and Accessories*** **800-626-2002**

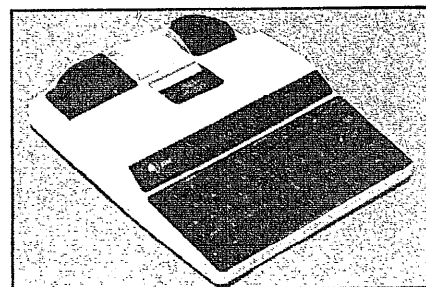
Individuals qualified to service their own appliances can have needed parts or accessories sent directly to their home, free of shipping charge! Our parts system provides access to over 47,000 Genuine Renewal Parts... and all are fully warranted. VISA, MasterCard and Discover cards are accepted.

User maintenance instructions contained in this booklet cover procedures intended to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

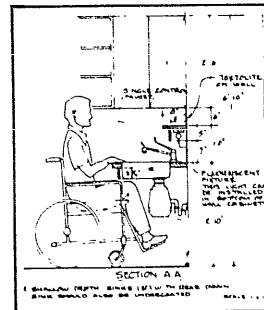
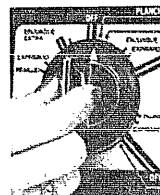


## ***GE Answer Center®*** **800.626.2000**

Whatever your question about any Hotpoint major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously. And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.



**Telecommunication Device for the Deaf**



## ***For Customers With Special Needs...*** **800.626.2000**

Upon request, we will provide Braille controls for a variety of Hotpoint appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. To obtain these items, free of charge, call 800.626.2000.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800-TDD-GEAC (800-833-4322) to request information or service.

# YOUR HOTPOINT REFRIGERATOR WARRANTY

Save proof of original purchase date such as your sales slip or cancelled check to establish warranty period.

## WHAT IS COVERED

### FULL ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the refrigerator** that fails because of a manufacturing defect.

### FULL FIVE-YEAR WARRANTY

For five years from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace **any part of the sealed refrigerating system** (the compressor, condenser, evaporator and all connecting tubing) that fails because of a manufacturing defect.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Look in the White or Yellow Pages of your telephone directory for HOTPOINT FACTORY SERVICE, GENERAL ELECTRIC-HOTPOINT FACTORY SERVICE or HOTPOINT CUSTOMER CARE® SERVICE.

## WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.

### Read your Use and Care material.

If you then have any questions about operating the product, please contact your dealer or our Consumer Affairs office at the address below, or call, toll free:

GE Answer Center®  
800.626.2000  
consumer information service

- Improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.

- Failure of the product if it is used for other than its intended purpose or used commercially.

- Damage to product caused by accident, fire, floods or acts of God.

- Loss of food due to spoilage.

**WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company**

**If further help is needed concerning this warranty, write:  
Manager—Consumer Affairs, GE Appliances, Louisville, KY 40225**

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# HOTPOINT

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